



MEMBERS UPDATE

4 August 2017

Dear <<First Name>>

I am writing as having attended a Cancer Patient Experience Advisory Group (CPEAQ) WebEx earlier this week alongside some Cancer52 charities, I now believe that the future of the Cancer Patient Experience Survey (CPES) is under threat because of some complexities with the government response to the Caldicott report.

This thought was further reinforced when I, along with other members of the CPEAG, received this follow-up email (below, sent by Deborah Maude on behalf of Catherine Thompson, Experience of Care Lead for the Patient Experience Team for NHS England) where Catherine asks for evidence of the impact of the CPES with some degree of urgency and by **Friday 18 August 2017**.

The Cancer Patient Experience Survey is a critical driver of improvement for people with cancer and so I am now asking if you could supply Catherine with any evidence you hold. I'd also be very happy to be copied in.

catherine.thompson13@nhs.net 07825 142815

Many thanks all - I know if it is a busy time of year with a lot of people away.

Jane Lyons
CEO
Cancer52

(from Deborah Maude, NHS England)

FORWARDED ON BEHALF OF CATHERINE THOMPSON, NHS ENGLAND

Dear Colleagues

Thank you all for your participation in the CPEAG WebEx on Tuesday. I hope that, as a first attempt at the process, you found it helpful and please do let me know if you have any comments or feedback that you would like to share with me.

You will remember that we discussed the Cancer Patient Experience Survey at some length and Jane Lyons made a very helpful suggestion that the members of CPEAG might be able to help build a body of evidence of the impact of CPES. This would include where it has led to further research or to improvement activity. We had planned to bring some of this to our face to face meeting in September, but it would be incredibly helpful to the Patient Experience and Insight teams at NHE England if you were able to gather some of this and send it to us more quickly, and particularly if we could receive some of this evidence before Friday 18th August.

If you have any questions or queries about this, please do get in touch with me.

Kind Regards

Catherine

For diary access please contact Deborah Maude

deborah.maude@nhs.net

0113 8251090

Catherine Thompson

Experience of Care Lead | Patient Experience Team | NHS England

5W33 | Quarry House | Quarry Hill | Leeds | LS2 7UE

catherine.thompson13@nhs.net | 07825142815

"High quality care for all, now and for future generations"

www.cancer52.org.uk

Want to change how you receive these emails?

You can **update your preferences** or **unsubscribe from this list**.

Copyright © Cancer52 All rights reserved.

This email was sent to <<Email Address>>

[why did I get this?](#) [unsubscribe from this list](#) [update subscription preferences](#)

Cancer52 · PO Box 7757 · London, W1 · United Kingdom

MailChimp